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Troubleshooting Audio

Audio from computer speakers breaking up?

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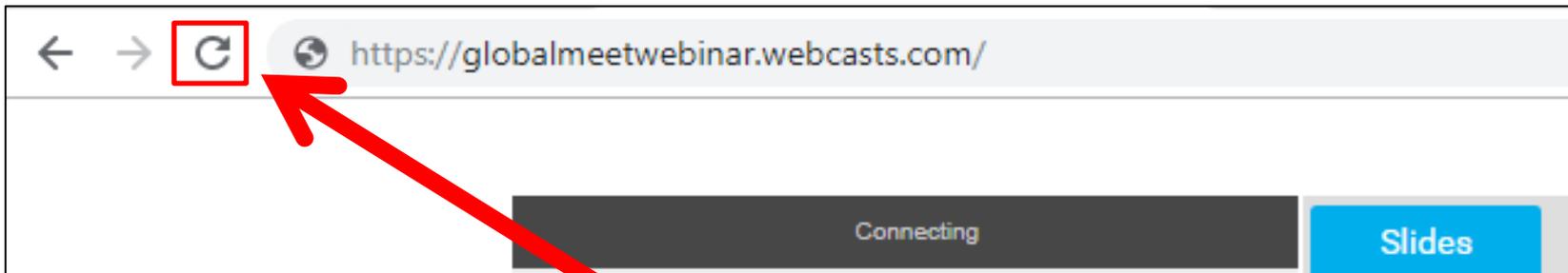
Click Refresh

– or –

Press F5



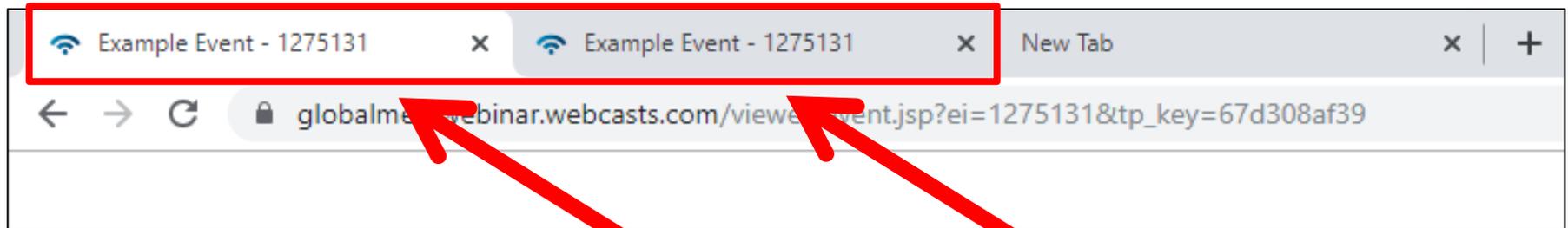
F5 Key
Top Row of Keyboard



Refresh

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



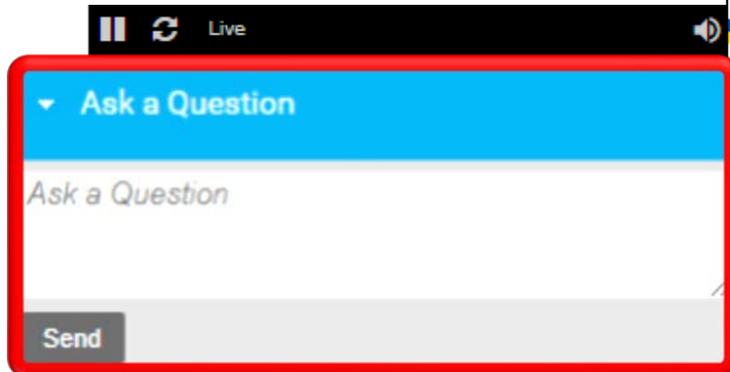
Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the “Ask a Question” section, located on the left-hand side of your screen.



Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor



Today's Presentation

Webinar Chat Questions

Please submit any questions that are pertinent to the webinar topic via the Chat tool. As time permits, we will answer these questions at the end of the webinar. Pertinent questions not answered will be addressed in a questions-and-answers document, to be published at a later date.

Note: As a reminder, we do not use the raised-hand feature in the Chat tool during webinars.

If you have an additional question after this event, submit your question through the [QualityNet](#) Inpatient Questions and Answers tool, at [QualityNet Q&A Tool](#). Include the webinar name, slide number, and speaker name.

If you have a question unrelated to the current webinar topic, we recommend that you first search for it in the [QualityNet](#) Inpatient Questions and Answers tool, at [QualityNet Q&A Tool](#). If you do not find an answer, then submit your question to us via the same tool.

We will respond to questions as soon as possible.



Finding Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Information on the *QualityNet* Website

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Program Lead, IPFQR Program

Inpatient Value, Incentives, and Quality Reporting (VIQR)

Outreach and Education Support Contractor

October 27, 2020

Purpose

This presentation will review the ways IPFQR Program stakeholders can access all IPFQR Program-specific content on the *QualityNet* website.

Objectives

Attendees will be able to locate IPFQR Program-specific content on the *QualityNet* website.

Finding IPFQR Program Information on the *QualityNet* Website

Navigating the *QualityNet* Website

Navigating the *QualityNet* Website

On September 25, 2019, the latest version of the *QualityNet* website launched, presenting the same information in a different way.

Navigating the *QualityNet* Website

QualityNet Homepage

From the QualityNet home page, click on the icon for Inpatient Psychiatric Facilities.

The screenshot shows the QualityNet homepage with a blue header. The main content area is white and features a search prompt: "I am looking for quality information associated with...". Below this prompt are six white boxes, each containing an icon and a facility type. The "Inpatient Psychiatric Facilities" box is highlighted with a red border.

Welcome to QualityNet!
Your one-stop shop for CMS Quality Programs.

[Subscribe to Email Updates](#)

[Log Into QualityNet Secure Portal](#)

Recent News [View more](#)

Dec 16, 2019
Updated QualityNet Question and Answer Tool with "My Questions" Function - Live 12/16/19

Dec 10, 2019
Coming Soon: CMS Plans to Streamline QualityNet Account Management and Access

I am looking for quality information associated with...

- Hospitals - Inpatient
- Hospitals - Outpatient
- Ambulatory Surgical Centers
- PPS-Exempt Cancer Hospitals
- ESRD Facilities
- Inpatient Psychiatric Facilities**

Navigating the *QualityNet* Website Inpatient Psychiatric Facility Overview Page

From the IPFQR Program (1) overview page, you can access (2) the program measures, (3) public reporting, (4) data management, (5) resources, (6) email notifications sent to the IPFQR Program Listserve, and (7) the most recent versions of the IPFQR Program Manual.

Home /

Inpatient Psychiatric Facilities

1 Overview 2 Measures 3 Public Reporting 4 Data Management 5 Resources 6 Notifications

Inpatient Psychiatric Facility Quality Reporting Program Overview

The Inpatient Psychiatric Facility Quality Reporting (IPFQR) program is a pay-for-reporting program intended to equip consumers with quality of care information to make more informed decisions about healthcare options. It is also intended to encourage hospitals and clinicians to improve the quality of inpatient care provided to beneficiaries by, first, ensuring that providers are aware of and reporting on best practices for their respective facilities and type of care.

The following Paperwork Reduction Act (PRA) Disclosure Statement applies to forms and other information collection requirements associated with the IPFQR Program:

PRA Disclosure Statement
According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1171 (Expires 11/30/2022)**. The time required to complete this information collection is estimated to average 10 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

******CMS Disclosure******
Please do not send applications, claims, payments, medical records, or any documents containing sensitive information to the PRA Reports Clearance Office. Please note that any correspondence not pertaining to the information collection burden approved under the associated OMB control number listed on this form will not be reviewed, forwarded, or retained. If you have questions or concerns regarding where to submit your documents, contact the IPFQR Support Contractor at (844) 472-4477.

[Read more](#)

Participating in the IPFQR Program?

[Download v5.0 Program Manual](#)

[Download v4.1 Program Manual](#)

[View all Program Manuals](#)

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Overview Page

Scroll down to the bottom half of the page for options to view additional IPFQR Program information: (1) Learn More button; (2) Measures, Public Reporting, and Data Management; (3) Inpatient Psychiatric Facility News

The screenshot displays the 'Inpatient Psychiatric Facility Quality Programs' section. It features a card for the 'Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program' with a 'Learn more' button (labeled 1). To the right, there is a link for 'Learn about Inpatient Psychiatric Facility Measures, Public Reporting, and Data Management' (labeled 2). Below this is the 'Inpatient Psychiatric Facility News' section, which contains three news items (labeled 3): 'CMS Releases January 2020 Hospital Compare Hospital Data for Preview' (Nov 4, 2019), 'CMS Releases February 2019 Hospital Compare Preview Reports' (Nov 30, 2018), and 'CMS Announcing New Preview User Interface for the Hospital Compare Preview Period, Refresh of Hospital Star Ratings, and Other Important Updates' (Nov 16, 2018).

Inpatient Psychiatric Facility Quality Programs

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

1 Learn more

Learn about Inpatient Psychiatric Facility Measures, Public Reporting, and Data Management

2

Inpatient Psychiatric Facility News

3

Nov 4, 2019
CMS Releases January 2020 Hospital Compare Hospital Data for Preview

Nov 30, 2018
CMS Releases February 2019 Hospital Compare Preview Reports

Nov 16, 2018
CMS Announcing New Preview User Interface for the Hospital Compare Preview Period, Refresh of Hospital Star Ratings, and Other Important Updates

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Measures

Home /

Inpatient Psychiatric Facilities

[Overview](#) [Measures](#) [Public Reporting](#) [Data Management](#) [Resources](#) [Notifications](#)

Inpatient Psychiatric Facility Quality Reporting Program Overview

Participating in the IPFQR Program?

Inpatient Psychiatric Facility Measure Sets

- > [Chart-Abstracted Measures](#)
- > [Claims-Based Measures](#)

Inpatient Psychiatric Facility Program Measures

- > [Inpatient Psychiatric Facility Quality Reporting \(IPFQR\) Measures](#) [Learn more](#)

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Measures

The expanded view of the sub-headers on this web page lists the various chart-based and claims-based measures of the IPFQR Program. Click the Learn More button at the bottom of the page to view more information about the measures.

The screenshot displays the QualityNet website interface for Inpatient Psychiatric Facility Measures. At the top, there is a blue header with the text "Home / Inpatient Psychiatric Facilities /" and "Inpatient Psychiatric Facility Measures". Below the header is a navigation bar with tabs for "Overview", "Measures", "Public Reporting", "Data Management", "Resources", and "Notifications". The "Measures" tab is selected. The main content area is titled "Inpatient Psychiatric Facility Measure Sets" and contains two expandable sections: "Chart-Abstracted Measures" and "Claims-Based Measures". The "Chart-Abstracted Measures" section lists several measures including Hospital-Based Inpatient Psychiatric Services (HBIPS)-2, -3, and -5, Screening for Metabolic Disorders, Substance Use (SUB)-2/-2a and -3/-3a, Tobacco Treatment (TOB)-2/-2a and -3/-3a, Transition Record with Specified Elements Received by Discharged Patients, Timely Transmission of Transition Record, and Influenza Immunization (IMM-2). The "Claims-Based Measures" section lists Follow-Up After Hospitalization for Mental Illness (FUH), 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF, and Medication Continuation Following Inpatient Psychiatric Discharge. Below these sections is another heading, "Inpatient Psychiatric Facility Program Measures", which includes a section for "Inpatient Psychiatric Facility Quality Reporting (IPFQR) Measures" with a "Learn more" button. A note at the bottom of this section says "To learn more about the IPFQR Program Measures click the 'Learn More' button to the right."

Navigating the *QualityNet* Website

IPFQR Program Measures

The IPFQR Measures page appears. It lists the measures by measure ID (where applicable) and description in the top portion of the page. You will notice the menu options along the top of the page are different. We will examine that a bit more later in the presentation.

IPFQR Measures

Overview **IPFQR Measures** Participation APU Resources Webinars

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Measures

The following list of Clinical Quality Measures is identified by CMS for collection for the Inpatient Psychiatric Facility Quality Reporting (IPFQR) program beginning October 1, 2012. The primary purpose of these measures is to promote high quality of care for patients receiving services in psychiatric facilities and distinct units.

Fiscal Year 2021 and Subsequent Years

Measure ID	Measure Description
HBIPS-2	Hours of Physical Restraint Use
HBIPS-3	Hours of Seclusion Use
HBIPS-5	Patients Discharged on Multiple Antipsychotic Medications with Appropriate Justification
N/A	Screening for Metabolic Disorders
SUB-2 and SUB-2a	Alcohol Use Brief Intervention Provided or Offered and the subset, Alcohol Use Brief Intervention
SUB-3 and SUB-3a	Alcohol and Other Drug Use Disorder Treatment Provided or Offered at Discharge and the subset, Alcohol and Other Drug Use Disorder Treatment at Discharge
TOB-2 and TOB-2a	Tobacco Use Treatment Provided or Offered and the subset, Tobacco Use Treatment (during the hospital stay)
TOB-3 and TOB-3a	Tobacco Use Treatment Provided or Offered at Discharge and the subset, Tobacco Use Treatment at Discharge
N/A	Transition Record with Specified Elements Received by Discharged Patients
N/A	Timely Transmission of Transition Record
IMM-2	Influenza Immunization
FUH	Follow-Up After Hospitalization for Mental Illness
N/A	30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an Inpatient Psychiatric Facility (IPF)
N/A	Medication Continuation Following Inpatient Psychiatric Discharge

The "Measure ID" column lists the measure identification number, where applicable. The abbreviations were created by the measure developers and do not exist for some of the measures.

Navigating the *QualityNet* Website

IPFQR Program Measures

The bottom portion of this webpage includes a table that shows links to specifications resources, as defined by the measure steward, for the IPFQR Program measures.

Specification Resources for IPFQR Program Measures	
<p>The IPFQR Program measures were developed and are maintained by various measure stewards, as indicated in the table below. This and other measure-related information can be found in Section 2: Measure Details of the IPFQR Program Manual, which is located on the IPFQR Resources page.</p>	
Specifications Resource as Defined by the Measure Steward	IPFQR Program Measures
Specifications Manual for Joint Commission National Quality Measures	HBIPS-2, -3, -5, Tobacco Treatment (TOB), Substance Use (SUB), and Influenza Immunization (IMM-2) measure sets
Care Transitions - Performance Measurement Set (American Medical Association [AMA]-convened Physician Consortium for Performance Improvement® [PCPI])	Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record
IPFQR Program Claims-Based Measure Specifications	Follow-Up After Hospitalization (FUH) for Mental Illness and 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF
IPFQR Program Manual - Appendix B	Screening for Metabolic Disorders Measure

Navigating the *QualityNet* Website

IPFQR Program Measures

To navigate back to the Inpatient Psychiatric Facilities menu bar, click on the link at the top of the web page, indicated by the red box in the image on this slide.



Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Public Reporting

On the Public Reporting page, you will find information about where IPFQR Program data are publicly reported and information about the IPF-Specific Reports (ISRs) for the claims-based measures. Note, at the bottom of this and all pages throughout the QualityNet website, a link encouraging you to join the IPFQR Program notifications Listserv to ensure that you stay up to date on information about the IPFQR Program.

Home / Inpatient Psychiatric Facilities /

Inpatient Psychiatric Facility Public Reporting

Overview Measures **Public Reporting** Data Management Resources Notifications

Public Reporting

Section 1886(s)(4)(E) of the Social Security Act established procedures for making the data submitted under the Inpatient Psychiatric Quality Reporting (IPFQR) Program available to the public. Inpatient Psychiatric Facilities (IPFs) have the opportunity to review the data that is to be made public. For each payment determination year, the submitted data will be publicly displayed.

The IPFQR Hospital Compare data is publicly reported on an annual basis. IPFs will have the opportunity to review their data prior to the annual public display of data. The preview period will last for 30 days. The exact timeframes for the preview period and the public display of data on the *Hospital Compare* website will be announced on this website and/or via the IPFQR Program ListServe. Additional guidance on how to access and read preview data can be found in **Section 8: Public Reporting of IPFQR Data** of the IPFQR Program Manual, located in the [IPFQR Resources](#) page.

Hospital Compare Public Reporting

Resource materials pertaining to the most recent Hospital Compare Preview Period are listed below:

File Name	File Type	File Size	
Inpatient Psychiatric Facility Quality Reporting Hospital Compare Quick Reference Guide	PDF	48 KB	Download
Inpatient Psychiatric Facility Quality Reporting Hospital Compare Preview Help Guide	PDF	735 KB	Download

IPF-Specific Reports (ISRs) for Claims-Based Measures (CBMs)

Resource materials pertaining to the most recent ISR confidential review period for the CBMs are listed below:

File Name	File Type	File Size	
CBM IPF-Specific Reports Quick Reference Guide	PDF	207 KB	Download
Follow-Up After Hospitalization for Mental Illness Measure	PDF	786 KB	Download
IPF 30-Day Readmission Measure	PDF	1.4 MB	Download
Claims-Based Measure Specifications	PDF	763 KB	Download

Join the IPFQR Program notifications Listserv to receive emails about upcoming public reporting publication dates and other program news.

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Data Management

The IPF Data Management page includes brief descriptions of the measure and non-measure data that are collected for the program, the Data Accuracy and Completeness Acknowledgement (DACA) requirements, and the use of vendors as it relates to these requirements.

The screenshot shows the QualityNet website interface for Inpatient Psychiatric Facility Data Management. The page has a blue header with the title "Inpatient Psychiatric Facility Data Management" and a navigation menu with links for Overview, Measures, Public Reporting, Data Management (which is underlined), Resources, and Notifications. The main content area is white and contains several sections:

- Data Management**
 - Data collection**

CMS collects annual, aggregate measure and non-measure data for the IPFQR Program as described in Section 2: Measure Details of the IPFQR Program Manual, which is located on the [IPF Resources](#) page.
 - Non-Measure Data**

Beginning with the FY 2017 payment determination and subsequent years, CMS requires non-measure data as an aggregate, yearly count. It is vital for IPFs to accurately determine and submit general population data for CMS to assess data reporting completeness for their total population, both Medicare and non-Medicare. In addition to providing the total, annual discharge volume, IPFs are to provide these data by payer category (Medicare and non-Medicare), age group, and diagnostic category.
 - Data submission**

Participating facilities are **required** to submit their aggregate data for the required measures and acknowledge that all information submitted for the Inpatient Psychiatric Facility Quality Reporting Program is complete and accurate to the best of their knowledge at the time of submission. The measure data, non-measure data, and Data Accuracy and Completeness Acknowledgement (DACA) are submitted via the secure online CMS Web-based tool accessible through the QualityNet Secure Portal annually during the reporting period.
 - Data Accuracy and Completeness Acknowledgement (DACA)**

Following the submission of the data, facilities acknowledge all the information that it submitted as required by the IPFQR program is complete and accurate to the best of its knowledge by the submission deadline of August 15, prior to the respective payment determination year.
 - Use of Vendors**

A third-party vendor may submit data on a participant's behalf if previously authorized by the facility. The facility must complete the online authorization process accessible from the QualityNet Secure Portal. However, the facility is responsible for the data and the submission of the DACA.

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Resources

The IPF Resources page includes three tabs on the left. On the main Resources page you can access the (1) QualityNet Questions & Answers (Q&A) Tool and (2) the IPFQR Program Resources page for more details .

Home / Inpatient Psychiatric Facilities /

Inpatient Psychiatric Facility Resources

Overview Measures Public Reporting Data Management **Resources** Notifications

Resources
Getting Started
Training

Inpatient Psychiatric Facility Resources

Frequently accessed Inpatient Psychiatric Facility tools, pages, and resources.

Tools

Tool Name	
Inpatient Psychiatric Facility Q&A Tool	1 View

Program Resources

Program Name	
Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program	2 View

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Getting Started

Click on the Getting Started tab to access links for the (1) QualityNet Registration page and the (2) IPFQR Program's How to Participate page.

Home / Inpatient Psychiatric Facilities /

Inpatient Psychiatric Facility Resources

Overview Measures Public Reporting Data Management **Resources** Notifications

Resources

Getting Started

Training

Inpatient Psychiatric Facility Registration

To register for QualityNet and/or the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program, select the appropriate link below:

Registration Name	
QualityNet Registration	1 View
Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Participation	2 View

Navigating the *QualityNet* Website

Inpatient Psychiatric Facility Notifications

The IPF Notifications page includes a table of all email notifications that were distributed via the IPFQR Program Listserve in reverse chronological order since 2013. Click on the hyperlink in the Reference Number column to download and view a PDF of the email notification sent on the date with the subject listed in the table.

Home / Inpatient Psychiatric Facilities /

Inpatient Psychiatric Facility Notifications

Overview Measures Public Reporting Data Management Resources **Notifications**

Year
2020
2019
2018
2017
2016
2015
2014
2013

2020 Email Notifications

The following email notifications regarding the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program have been issued to those registered for the notifications. Click on the following link to register to receive email notifications: [IPFQR Program Listserve Registration Page](#).

Reference Number	Date	Subject
2020-28-IPF	08/05/20	Hospital Inpatient Quality Reporting (IQR) Program Updates Week of August 3, 2020
2020-27-IPF	07/31/20	Reminder: IPFQR Program Data Submission Period
2020-26-IPF	07/30/20	Help us make the QualityNet submission process better
2020-25-IPF	07/21/20	Announcement – FY 2021 IPFQR Program Data Submission and Verification Checklists Available
2020-24-IPF	07/14/20	Reminder: IPFQR Program Data Submission Period
2020-23-IPF	07/01/20	IPFQR Program Manual Version 6.0 Now Available
2020-22-IPF	07/01/20	<i>QualityNet Secure Portal</i> Now Open for IPFQR Program Data Submission
2020-21-IPF	06/24/20	IPFQR Program Data Submission Period Opens July 1, 2020

Navigating the *QualityNet* Website

IPF vs. IPFQR Program Menu

There are three menu items in both the high-level, Inpatient Psychiatric Facility menu and the more detailed IPFQR Program menu: Overview, Measures, and Resources.



Home / Inpatient Psychiatric Facilities /

Inpatient Psychiatric Facility Measures

Overview **Measures** Public Reporting Data Management Resources Notifications



Home / Inpatient Psychiatric Facilities / Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program /

IPFQR Measures

Overview **IPFQR Measures** Participation APU Resources Webinars

Navigating the *QualityNet* Website

IPFQR Program How to Participate

The IPFQR Participation page includes three tabs on the left. On the main Participation page you will find a list of the four main requirements for the IPFQR Program, a link to the QualityNet Registration page, and a link to the more details IPFQR Program Resources page.

Home / Inpatient Psychiatric Facilities / Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program / Participation

Participation

Overview IPFQR Measures **Participation** APU Resources Webinars

How to Participate

Notice of Participation

Extraordinary Circumstances

How to Participate

Getting Started

To participate in the Inpatient Psychiatric Facility Quality Reporting Program:

1. Complete [QualityNet Registration](#).
2. Complete the Inpatient Psychiatric Facility Quality Reporting Program Notice of Participation indicating a status of "Participating."
3. Collect and submit measure data according to the data submission deadline. Facilities using a vendor to submit data on their behalf must complete the online authorization process, accessible from the [QualityNet Secure Portal](#).
4. Complete the Data Accuracy and Completeness Acknowledgement (DACA) before the annual data submission deadline. The DACA is accessible annually from July 1 through August 15 using the Web-based tool located in the [QualityNet Secure Portal](#).

Additional Requirements

Detailed requirements for facilities participating in the Inpatient Psychiatric Facility Quality Reporting Program can be found in the IPFQR Program Manual which is located on the [IPFQR Program Resources](#) page.

Navigating the *QualityNet* Website

IPFQR Program Notice of Participation

In the second tab, you will find information about the IPFQR Program Notice of Participation (NOP) and the impact of not having a “Participating” NOP status by the annual deadline. If you need to make a change to the IPFQR Program NOP, then contact the VIQR Support Contractor for guidance regarding next steps.



Home / Inpatient Psychiatric Facilities / Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program /

Participation

Overview IPFQR Measures **Participation** APU Resources Webinars

[How to Participate](#)

Notice of Participation

[Extraordinary Circumstances](#)

Notice of Participation

To participate in the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program, each eligible facility must complete an online Notice of Participation (accessed via the QualityNet Secure Portal). By signing the Notice of Participation, an inpatient psychiatric facility (IPF) acknowledges that it is willing to participate in the program and publicly report the quality measures.

Once an IPF has submitted a Notice of Participation, it is an active IPFQR Program participant until the IPF submits a withdrawal form. Eligible IPFs that do not have an IPFQR Program Notice of Participation status of Participating by the annual submission deadline will receive a reduction of 2.0 percentage points to that year's annual update to its standard federal rate.

All new and existing IPFs that wish to change their IPFQR Program Notice of Participation (e.g., participate as a newly eligible IPF, withdraw due to closure, etc.) must contact the Value, Incentives, and Quality Reporting outreach and education support contractor (VIQR SC) for the IPFQR Program via email or by phone (866-800-8765) for guidance on next steps.

Navigating the *QualityNet* Website

IPFQR Program Extraordinary Circumstances

Click the third tab to review information about the Extraordinary Circumstances Exceptions (ECE) Policy, including a link to the request form and guidance on how to submit the form.

Home / Inpatient Psychiatric Facilities / Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program /

Participation

Overview IPFQR Measures **Participation** APU Resources Webinars

- How to Participate
- Notice of Participation
- Extraordinary Circumstances**

Extraordinary Circumstances Exceptions (ECE) Policy

The Centers for Medicare & Medicaid Services (CMS) offers a process for participating Inpatient Psychiatric Facilities (IPFs) to request and for CMS to grant exceptions with respect to the reporting of required quality data when there are extraordinary circumstances beyond the control of the facility.

In the event of such circumstances, an Extraordinary Circumstances Exceptions Request Form, with **all** required sections completed must be submitted. The facility may request consideration for an exception of the requirement to submit quality data for one or more quarters. The form must be signed by the IPF's Chief Executive Officer (CEO) or designee and submitted **within 90 calendar days of the date that the extraordinary circumstances occurred**.

File Name	File Type	File Size	
Extraordinary Circumstances Exceptions Request Form	PDF	142 KB	Download

The completed Extraordinary Circumstances Exceptions Request form should be submitted via one of the following methods:

- the *QualityNet Secure Portal*, Secure File Transfer to: WAIVER EXCEPTION WITHHOLDING group
- secure fax to: (877) 789-4443
- email to: QRFormsSubmission@hsag.com
- conventional mail to:

HSAG
ATTN: IPF Quality Reporting Support Contractor
3000 Bayport Drive, Suite 300
Tampa, FL 33607

Note: This process does not preclude CMS from granting exemptions to facilities when it is determined that an extraordinary circumstance, such as an act of nature, affects an entire region or locale. If CMS makes the determination to grant an exemption or extension to facilities in a region or locale, CMS will communicate this decision to facilities, vendors, and Quality Innovation Network-Quality Improvement Organizations (QIN-QIOs) through routine communication channels, including but not limited to issuing memos, emails and notices on *QualityNet*.

Navigating the *QualityNet* Website

IPFQR Program APU Recipients

The Annual Payment Update (APU) page includes two tabs on the left. The APU Recipients page includes links to lists of eligible IPFs facilities receiving full APU, not receiving full APU, and those that chose not to participate for a given fiscal year.

Home / Inpatient Psychiatric Facilities / Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program /

Annual Payment Update (APU)

Overview IPFQR Measures Participation **APU** Resources Webinars

APU Recipients

APU Reconsideration

APU Recipients

Facilities eligible for the Inpatient Psychiatric Facility Quality Reporting Program are included annually in one of three lists:

- **IPFs receiving full APU** - satisfactorily met the requirements for the IPFQR Program. These facilities will receive the full annual update to the standard federal rate.
- **IPFs not receiving full APU** - did not satisfactorily meet the criteria for the IPFQR Program. These facilities will receive their annual update to the standard federal rate with a 2.0 percentage point reduction.
- **IPFs that chose not to participate** - actively chose not to participate and will receive their annual update to the standard federal rate with a 2.0 percentage point reduction.

Fiscal Year 2021

File Name	File Type	
Facilities receiving full APU (09/09/20)	PDF	Download
Facilities receiving full APU (09/09/20)	XLSX	Download
Facilities not receiving full APU (09/09/20)	PDF	Download
Facilities not receiving full APU (09/09/20)	XLSX	Download
Facilities that chose not to participate (09/09/20)	PDF	Download
Facilities that chose not to participate (09/09/20)	XLSX	Download

Navigating the *QualityNet* Website

IPFQR Program APU Reconsideration

The APU Reconsideration page describes the process by which an IPF can submit a reconsideration request for an APU decision to CMS and includes links to the Reconsideration Request Form as well as a quick reference guide. Information about filing an appeal is included at the bottom of the page.

Home / Inpatient Psychiatric Facilities / Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program /

Annual Payment Update (APU)

Overview IPFQR Measures Participation **APU** Resources Webinars

APU Recipients

APU Reconsideration

APU Reconsideration

The Centers for Medicare & Medicaid Services (CMS) provides Inpatient Psychiatric Facilities (IPFs) the opportunity to request a reconsideration of an Annual Payment Update (APU) decision. Facilities requesting IPFQR Program reconsideration from CMS must submit their Reconsideration Request Form to the IPFQR Support Contractor (SC) within 30 days following the date of receipt of the IPFQR Annual Payment Update (APU) Notification Letter. CMS will officially respond to the reconsideration request submitted by each facility.

Reconsideration requests must be sent to the IPFQR SC via one of the following methods:

1. *QualityNet Secure Portal* to the Secure File Transfer "APU" group.
2. Secure fax to IPFQR Support at (877) 789-4443.
3. Email to QRSsupport@hsag.com.

Your request must identify the facility's specific reason(s) for believing the IPFQR Program requirements were met and why the facility should receive the full Fiscal Year (FY) 2020 IPF Prospective Payment Systems (PPS) APU.

The request must also address the failed IPFQR Program requirement(s) identified in the facility's IPFQR APU Notification Letter. These requirements include:

1. At least one active *QualityNet* Security Administrator, who followed and completed the Security Administrator Registration Process on *QualityNet* before the IPF begins reporting, regardless of the method used for submitting data.
2. An IPFQR Program Notice of Participation (NOP) status of 'Participating'.
3. Collection and submission of data by the August 15, 2019, submission deadline, unless otherwise indicated:
 - o Annual, aggregate data for Hours of Physical Restraint Use (HBIPS-2), Hours of Seclusion Use (HBIPS-3), Patients Discharged on Multiple Antipsychotic Medications with Appropriate Justification (HBIPS-5); Substance Use (SUB-2/-2a, SUB-3/-3a); Tobacco Use (TOB-2/-2a, TOB-3/-3a); Transition Record with Specified Elements Received by Discharged Patients, Timely Transmission of Transition Record, Screening for Metabolic Disorders, and the Influenza Immunization (IMM-2) measures.
 - o Non-measure data collected during calendar year 2018
4. Complete a Data Accuracy and Completeness Acknowledgement (DACA), by the submission deadline.

CMS will acknowledge receipt of your reconsideration request. An official response to your reconsideration request will be sent to the Chief Executive Officer (CEO) identified on the reconsideration request form within 90 days of the request.

If you have questions about the IPFQR APU Reconsideration process, please contact the IPFQR support contractor at: (844) 472-4477 or (866) 800-8765.

Resources

File Name	File Type	File Size	
Reconsideration Request Form (02/08/19)	PDF	104 KB	Download
IPFQR APU Reconsideration Quick Reference Guide (10/01/19)	PDF	98 KB	Download

Filing an Appeal

When a facility is dissatisfied with the result of a CMS reconsideration, the facility may file a claim under 42 CFR Part 405, Subpart R (a Provider Reimbursement Review Board [PRRB] appeal). Details are available on the [PRRB Review Instructions](#) page. **An appeal can be filed with the PRRB only after the facility has submitted a request for reconsideration and received an adverse decision on the request.**

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IPFQR Program Manuals

Clicking on the IPFQR Program Resources leads you to a page that defaults to the Program Manuals page, which is the first of five tabs on the left side of the page. This page displays the most recently published version of the IPFQR Program Manual and associated release notes at the top and the previous versions of the IPFQR Program Manual in a table below.

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- Measures Resources
- Web Resources
- Archived Resources

IPFQR Program Manuals

File Name	File Type	File Size	
Version 6.0 (07/01/20)	PDF	4.9 MB	Download
Provides a comprehensive overview of the IPFQR Program, measure details, as well as step-by-step guidance on the QualityNet Secure Portal registration, data submission using the web-based measures application, and preview report processes.			
Release Notes, Version 6.0 (07/01/20)	PDF	119 KB	Download
Key updates to the manual are described in the Release Notes, Version 6.0.			

Previous Program Manual Versions

File Name	File Type	File Size	
Version 5.1 (01/20/20)	PDF	5.1 MB	Download
Version 5.0 (05/31/19)	PDF	5.8 MB	Download
Version 4.1 (03/28/19)	PDF	5.2 MB	Download
Version 4.0 (06/21/18)	PDF	5.8 MB	Download
Version 3.1 (12/20/17)	PDF	3.8 MB	Download
Version 3.0 (06/13/17)	PDF	3.7 MB	Download
Version 2.2 (02/02/17)	PDF	3.7 MB	Download
Version 2.1 (06/07/16)	PDF	2.8 MB	Download
Version 2.0 (01/26/16)	PDF	2.5 MB	Download
Version 1.0 (02/04/15)	PDF	3.4 MB	Download

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IPFQR Program Manuals

The next tab on the page, Program Resources, includes links to a variety of documents designed to help facilities participating in the IPFQR Program: Contact Change Form; Claims-Based Measure Specifications; a link to the QualityNet Q&A Tool; and resources for new staff and new IPFs, such as the Welcome Guide and a one-page tool describing differences between reporting periods and fiscal years.

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IPFQR Program Resources

The following documents are designed to assist facilities participating in the IPFQR Program:

File Name	File Type	File Size	
Contact Change Form (08/08/19)	PDF	1.3 MB	Download
Use to report any changes regarding key contacts at the facility (CEO/administrator, IPFQR specialist, medical record contact, National Healthcare Safety Network (NHSN) contact, and QualityNet Security Administrators) to help ensure the facility receives all necessary correspondence regarding the IPFQR Program.			
Claims-Based Measure Specifications	PDF	750 KB	Download

Resource Name

IPFQR Program Questions and Answers Tool	View
Click on the link to search for posted question and answer pairs as well as submit any new questions that are not already addressed in the Q&A tool or in a published summary of question and answers.	

IPFQR Program Resources for New Staff and New IPFs

File Name	File Type	File Size	
Welcome Guide	PDF	187 KB	Download
Understanding Reporting Periods vs. Fiscal Years	PDF	142 KB	Download

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IPFQR Measure Resources

Click the Measure Resources link to access the optional paper tools for data to be submitted in the summer of 2021 and the summer of 2021.

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IPFQR Measures Resources

The following tools are designed as optional, informal mechanisms to assist IPFs in the collection of data for the IPFQR Program:

Paper Tools for Data to be Submitted Summer of 2021

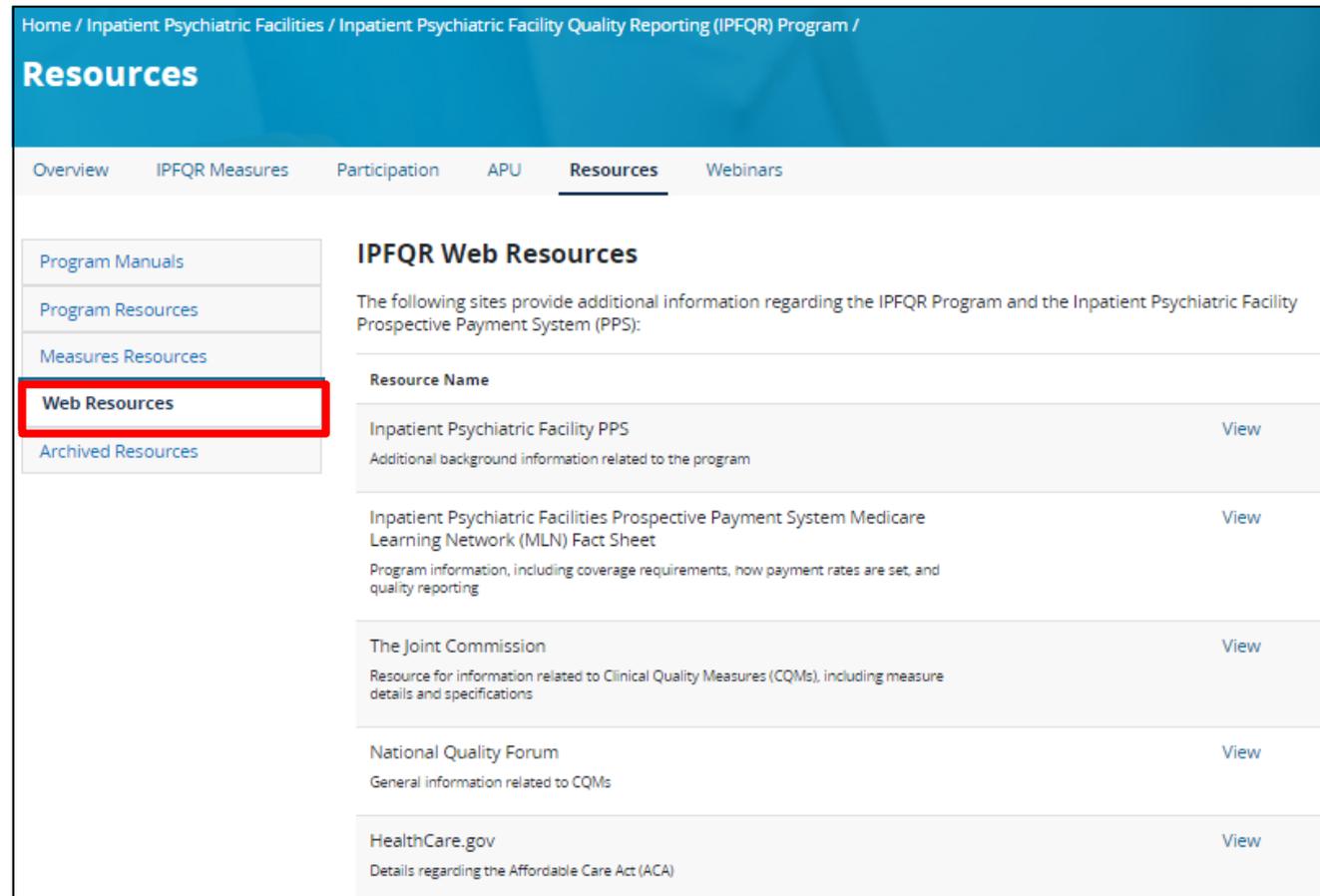
File Name	File Type	File Size
Hospital-Based Inpatient Psychiatric Services (HBIPS)-2 and -3	PDF	Download
HBIPS-5	PDF	Download
Screening for Metabolic Disorders	PDF	Download
Substance Use (SUB) -2/-2a, -3/-3a	PDF	Download
Tobacco Use (TOB) -2/-2a, -3/-3a	PDF	Download
Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record	PDF	Download
Reason for IPF Admission Element Guidance	PDF	Download
IMM-2 (Q4 2020 through Q1 2021)	PDF	Download
Non-Measure Data Collection Tool	PDF	Download

Paper Tools for Data to be Submitted Summer of 2022 - *Coming soon*

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IPFQR Web Resources

Click the Web Resources link to access links to a variety of resources relevant to the IPFQR Program, such as the IPF Prospective Payment System, the IPF PPS Medicare Learning Network Fact Sheet, The Joint Commission, National Quality Forum, and HealthCare.gov.



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IPFQR Web Resources

The following sites provide additional information regarding the IPFQR Program and the Inpatient Psychiatric Facility Prospective Payment System (PPS):

Resource Name	
Inpatient Psychiatric Facility PPS Additional background information related to the program	View
Inpatient Psychiatric Facilities Prospective Payment System Medicare Learning Network (MLN) Fact Sheet Program information, including coverage requirements, how payment rates are set, and quality reporting	View
The Joint Commission Resource for information related to Clinical Quality Measures (CQMs), including measure details and specifications	View
National Quality Forum General information related to CQMs	View
HealthCare.gov Details regarding the Affordable Care Act (ACA)	View

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IPFQR Archived Resources

You can view previously referenced resources on the Archived Resources page, including:

- Resource materials pertaining to the claims-based measures
- Summer submission checklists
- Various measure abstraction, event tracking, and data collection paper tools

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Archived Resources

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Claims-Based Measures

Resource materials pertaining to past ISR confidential review periods for the CBMs are listed below:

File Name	File Type	File Size	
FY 2020	PDF	763 KB	Download
FY 2019	ZIP	1.4 MB	Download
FY 2018	ZIP	433 KB	Download

Checklists

The following checklists were designed to assist IPFs with meeting prior submission deadlines:

File Name	File Type	File Size	
FY 2021	ZIP	675 KB	Download
FY 2020	ZIP	1.2 MB	Download
FY 2019	ZIP	94 KB	Download

Paper Tools

File Name	File Type	File Size	
Submitted Summer of 2020	ZIP	858 KB	Download
Submitted Summer of 2019	ZIP	729 KB	Download
Submitted Summer of 2018	ZIP	687 KB	Download
Submitted Summer of 2017	ZIP	779 KB	Download

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IPFQR Program Webinars

The Webinars page includes a table that lists the date, topic, and resources associated with all educational webinars that have occurred for the IPFQR Program in reverse chronological order since 2013. Click on the hyperlinks in the Resources column to download and view the recording, transcript, and handout associated with each webinar event.

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Webinars

Overview IPFQR Measures Participation APU Resources **Webinars**

2020

2019

2018

2017

2016

2015

2014

2013

IPFQR Program 2020 Webinars & Calls

Informational resources regarding the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program are made available as part of the scheduled teleconferences for participating facilities.

For questions/answers about the IPFQR Program, access the Centers for Medicare & Medicaid Services (CMS) [Questions & Answers Tool](#).

Date	Topic(s)	Resources
April 7	Setting Up Your HARP Account for Hospital Hospital Quality Reporting	<ul style="list-style-type: none">Recorded Webinar (19 min.)Webinar transcript (PDF-77 KB)Handout (PDF-2.3 MB)
January 30	IPFQR Program Manual Version 5.1 and Updated Paper Tools Review	<ul style="list-style-type: none">Recorded Webinar (27 min.)Webinar Transcript (59 KB)Handout - 1 slide per page (1.8 MB)Q&A pairs submitted via the Chat tool are available in the QualityNet Q&A tool.

Acronyms

APU	Annual Payment Update	IPF	inpatient psychiatric facility
CMS	Centers for Medicare & Medicaid Services	IPFQR	Inpatient Psychiatric Facility Quality Reporting
CY	Calendar Year	ISR	IPF-Specific Reports
DACA	Data Accuracy and Completeness Acknowledgement	NOP	Notice of Participation
FY	Fiscal Year	Q&A	Questions and Answers
ECE	Extraordinary Circumstances Exceptions	VIQR	Value, Incentives, and Quality Reporting

Finding IPFQR Program Information on the *QualityNet* Website

Helpful Resources

Helpful Resources

**IPFQR Program Webpages
(Click the Icons)**



Helpful Resources

Stay up to date...



...and get answers to your questions.



Finding IPFQR Program Information on the *QualityNet* Website

Thank You

Disclaimer

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